

PROTECT SERVICEMEMBERS AND YOUR BRAND.



The Servicemembers Civil Relief Act (SCRA) protects our military members on the front lines protecting us. Unfortunately, it can be hard to manage, leading to compliance issues and negative impact to brand reputation. With Active Duty Alerts, we compare your accounts directly to DoD records to help identify service status so you can take proper action.



Automate Account Awareness

Take the hassle out of complying with the Servicemembers Civil Relief Act (SCRA) by simply uploading your account file for Active Duty Alerts to continuously monitor for you. Check accounts at any time, organized by status.



Avoid Wrongful Repossession

Customize the alerts you receive when an individual's active duty result is still pending, has no service affiliation, is currently on active duty, has left active duty or has been notified of call-up to active duty.



Streamline Your Workflow

Active Duty Alerts can also be integrated into other systems of record to maintain your existing loan management workflow with no need for logging into a separate system – saving your team time and reducing complexity.

In 2015, Santander Consumer USA Inc. was forced to pay \$9.35 million in a settlement with servicemembers for wrongful vehicle repossession.

(SOURCE: [HTTPS://WWW.MILITARYTIMES.COM/NEWS/YOUR-MILITARY/2015/02/25/AUTO-LENDER-TO-PAY-9M-FOR-IMPROPER-REPOSSESSIONS/](https://www.militarytimes.com/news/your-military/2015/02/25/auto-lender-to-pay-9m-for-improper-repossessions/))

HOW IT WORKS

DRNsights Active Duty Alerts in action



01

Upload account information individually or in batches.



02

Receive status alerts via email or within an integrated system of record.



03

Take appropriate account actions to stay compliant with SCRA.

Real data, real analytics, real results.

DRNdata.com



Contact us today for a demo!
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